

Employability Skills Area: Oral Communication

Assignment Name: Communication

Read the situation below related to the Employability Skills Area. Oral Communication. Type a 150-word (minimum) response to this situation and make sure you answer the three questions in your response.

Situation:

Students and young people seem to have a hard time communicating face to face. "Students' reliance on screens for communication is detracting and distracting from their engagement in real time talk." A student texted their manager they were not coming into work when the handbook they signed states they need to call a manager.



Questions:

1. Is it difficult for you to communicate face to face with those in authority? Why or Why not?
2. Why is oral communication important in the workplace?
3. Can you share a situation where you should have dealt with it face to face rather than using a text message?